## IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re patent application of

Harper et al.

Serial No.: 09/929,143

Filing Date: August 15, 2001

Group Art Unit: 2857

Examiner: Unknown

METHOD AND SYSTEM FOR PROACTIVELY REDUCING THE OUTAGE TIME For:

OF A COMPUTER SYSTEM

Assistant Commissioner of Patents Washington, D.C. 20231

## INFORMATION DISCLOSURE STATEMENT

Sir:

Under the provisions of 37 CFR §1.97 through §1.99 and pursuant to applicant's duty of disclosure under 37 CFR §1.56, applicant respectfully brings the following documents listed on the attached form PTO-1449, to the attention of the Examiner in charge of the above-identified application. Copies of the listed documents are provided herewith for the convenience of the Examiner.

This citation does not constitute an admission that the references are relevant or material to the claims. They are only cited as constituting related art of which the applicant is aware.

It is respectfully requested that the listed references be considered by the Examiner and formally made of record in this application.

Please charge any deficiencies in fees and credit any overpayment of fees to Assignee's Deposit Account No. 50-0510.

Respectfully submitted,

Registration No. 34,386

Date: November 19, 2001 McGinn & Gibb, PLLC Intellectual Property Law 8321 Old Courthouse Road, Suite 200 Vienna, Virginia 22182-3817 (703) 761-4100 Customer No. 21254

## INFORMATION DISCLOSURE CITATION (Ise several sheets if necessary)

Docket Number (Optional) 3 YOR920010 JS1	Application Number 09/929,143	1 * *				
Applicant(s) Harper et al.						
Filing Date	Group Art Unit					
August 15, 2001	2957					

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				U.S. PATE	ENT DOCUMENTS				
EXAMINER INITIAL	REF	DOCUMENT NUMBER	DATE		NAME	CLASS	SUBCLASS	FILING IF APPRO	G DATE OPRIATE
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···		Garg, et al., "A Metho Symposium of Softwar	odology for Dete			ng Author, Title, Da			
		Symposium of Softwar	re Reliability En	gineering, Pa	aderborn, Germany, N	ővember 1998, p	р. 1 <sup>-</sup> -10.		
	1	N.R. Draper et al., "A	pplied Regression	on Analysis",	Second Edition, John	Wiley & Sons, I	nc., pp. 294-34	13, with Pr	eface.
EXAMINE					DATE CONSIDERED				
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EXAMINER: Initial if citation considered, whether or not citation is in conformance with MPEP Section 609; Draw line through citation if not in conformance and not considered. Include copy of this form with next communication to applicant.